

POCKET SURVIVAL GUIDE - ROME, ITALY

HOW TO HANDLE TRAVEL EMERGENCIES LIKE A PRO

No online access? Make friends with a fellow traveler who has online access

You board your flight and are on your way to Rome!!

Do you actually arrive at the Rome airport (or are you stuck somewhere else)?

No

Yes

RELAX!

Get the details from your airline, find out how long will you be delayed, if you will be arriving late at your hotel go online and let your hotel know what has happened.

LUCKY YOU!

Catch the train to Termini train station.

Did they steal everything?

Yes

No

Yes

Did gypsies steal your wallet on the train?

No

THINK FAST!

Go to the information booth at Termini and let them know what happened. They won't be able to catch the thieves but they may be able to help you to figure out what to do next including getting a cash advance from your credit card and they speak English. In the future make it as difficult as possible for thieves to get to your passport, credit cards and cash. Use safety pins to pin zippers shut. Put credit cards in one place and cash in another. You can always contact the US Embassy in Rome for help (+39) 06.46741. Visit their website for more information.

STAY CALM!

Take a deep breath and get to your hotel where you immediately contact your credit card company to cancel your stolen cards. New cards can be issued and will arrive in 24 to 48 hours.

Find the taxi stand. Don't let anyone touch your luggage on the way!!!!

No

Did you get to your hotel?

Yes

Your taxi driver is taking you on an unwanted tour of Rome.

You made it!!!!
Have a great Trip.

Yes

ENJOY YOUR TRIP!

Once you are in the taxi there is not much you can do. Before your trip, print out the name of your hotel, the address and phone number on an index card along with the distance from the train station to your hotel in kilometers so the taxi driver knows you know how long the trip should take. Remember, road construction, traffic, etc. may legitimately make your trip longer than you anticipated. You will eventually get to your hotel so enjoy your tour.

Did you get to your hotel?



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